

# Classie Davidson

## Front End Developer

### PROFILE

Front End Developer who specializes in creating responsive, user-friendly websites with experience in business administration and customer service.

### CONTACT

Sugarland, TX  
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[Portfolio](#)

[LinkedIn](#)

### EDUCATION

**Skillcrush**, Front End Developer Intensive Track, 2022

**Texas Southern University**  
**M.B.A** Accounting and Business Management, 2018

**Tarleton State University**  
**B.B.A** International Business and Marketing, 2016

### DEVELOPER SKILLS

HTML5/CSS3  
JavaScript/JCX  
React  
Responsive Design  
Leadership  
Critical Thinking  
Customer Service

### TECH TOOLS

Git / GitHub  
Chrome DevTools  
CodeSandbox  
Adobe Creative Suite

### DEVELOPER PROJECTS

- Unplugged - Multi-page website for a retreat center.  
**Tools used:** *HTML5, CSS3, Flexbox, JavaScript, Photoshop*
- Guess the Word Game - Word game where players try to guess words one letter at a time within an allotted number of guesses.  
**Tools used:** *JavaScript, HTML5, CSS3, GitHub*

### WORK EXPERIENCE

#### ACCOUNTS RECEIVABLE SPECIALIST

[Fidelity National Title Company](#)

Houston, TX  
2021- current

- Provide the highest level of service and support to clients, banks, and escrow professionals, increasing customer satisfaction by 12%
- Collaborate with 8 team members to complete day-to-day accounting processes, improving team performance by 20%
- Manage cash flow reports, ledgers, and payment disputes on mass via Softpro Select and WMA, improving data management by 25%
- Report 75+ investment contracts and financial statements to secure Oracle database, optimizing data recovery and backup
- Install proper codes daily to 100+ invoices, files, and receipts to keep records organized for the revenue and payable departments.

#### QUALITY ASSURANCE SPECIALIST

[Vroom Auto](#)

Houston, TX  
2020 - 2021

- Researched and resolved 300+ customer claims related to product issues, account modifications, and returns, enhancing CRM by 20%
- Supported 150+ clients with past-due accounts to formulate payment plans and discuss debt restructuring options

#### PRODUCT MARKETING ASSOCIATE

[Global Platform Solutions](#)

Houston, TX  
2019 - 2020

- Collaborated with product development teams to create marketing plan and materials, increasing sales and client retention by 15%
- Recruited 10 new team members and coached personnel on marketing strategies, increasing product sales

#### MORTGAGE LOAN CLOSER

[Gregg & Valby, LLC](#)

Houston, TX  
2018 - 2019

- Oversaw 275+ post-closing quality control evaluations of mortgage loans, decreasing processing errors by 18%
- Proofread paperwork such as title abstracts, insurance, credit, and tax histories to ensure 100% adherence to Texas state regulations